



Title:	HERALD: Historic Environment Research Archives, Links and Data (6752)  HERALD - OASIS user needs survey report - Community Groups and Period Societies
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Derivation:	OASIS user needs survey report - Community Groups and Period Societies
Origination Date:	5 <sup>th</sup> December 2014
Reviser(s):	Jo Gilham
Date of last revision:	5 <sup>th</sup> November 2014
Version:	1.1
Status:	Report
Summary of changes:	
Circulation:	Keith May, Julian Richards
Required Action:	For comment and interpretation
File name/Location:	
Approval:	

## Community Groups and Period Societies Survey Results

### Introduction

This report focusses on responses to the HERALD survey by community archaeology groups and period societies. The report will highlight areas that need to be addressed in the HERALD redevelopment project and make recommendations for how to communicate and provide support to this area of the sector to encourage greater engagement with the new OASIS system. This report will:

- Include all the responses from the survey
- Highlight those areas that need to be addressed in a redevelopment project
- Contain preliminary recommendations

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## Survey Results

Out of the total 516 respondents, 67 classed themselves as volunteers or community archaeologists including local societies and independent archaeologists or researchers.

### Executive summary of key points

This is a relatively modest sample, particularly as there were distinct divisions within this sample between volunteers/community archaeologists and independent archaeologists/researchers which were roughly split 50:50 in the responses. Also, over half the sample were not users of OASIS and showed a low level of awareness of recent technological advances which are available to support research. It is likely that the community group volunteers made up a significant proportion of the non-users.

The survey results show that there is a good level of interest in further engagement with OASIS and other technological advances, and also that there is a clear appreciation and interest in the opportunities that are available.

Important archaeological research and investigation is being undertaken by community archaeology groups (including local societies) and independent archaeologists/researchers and it is important that they are encouraged to upload material to OASIS in the future.

### Preliminary recommendations from the Community Groups and Period Societies returns

It is clear that there is an opportunity to expand use of OASIS to more community groups and independent archaeologists/researchers. Two key recommendations follow from this for these key audiences:

#### **Recommendation 1: The need for the production of a tailored communication plan to raise awareness**

- Promotion needs to be tailored to both groups and individuals (particularly how to make contact with individuals or maybe encourage them to be affiliated with regional groups)
- OASIS needs to be integrated into existing modes of communication to community groups (e.g. society forums, CBA regional groups etc.)

- OASIS needs to be integrated into other historic environment information portals so that existing users can seamlessly move between resources.

### **Recommendation 2: The need for more work to encourage and facilitate use of OASIS**

The guaranteed longevity of historic environment information and data through long-term digital archiving and accessibility of information is likely to be the strongest argument to be made to encourage new users of the OASIS system. For new users, especially those with little prior experience of recording historic environment data, the main issue would be access to training.

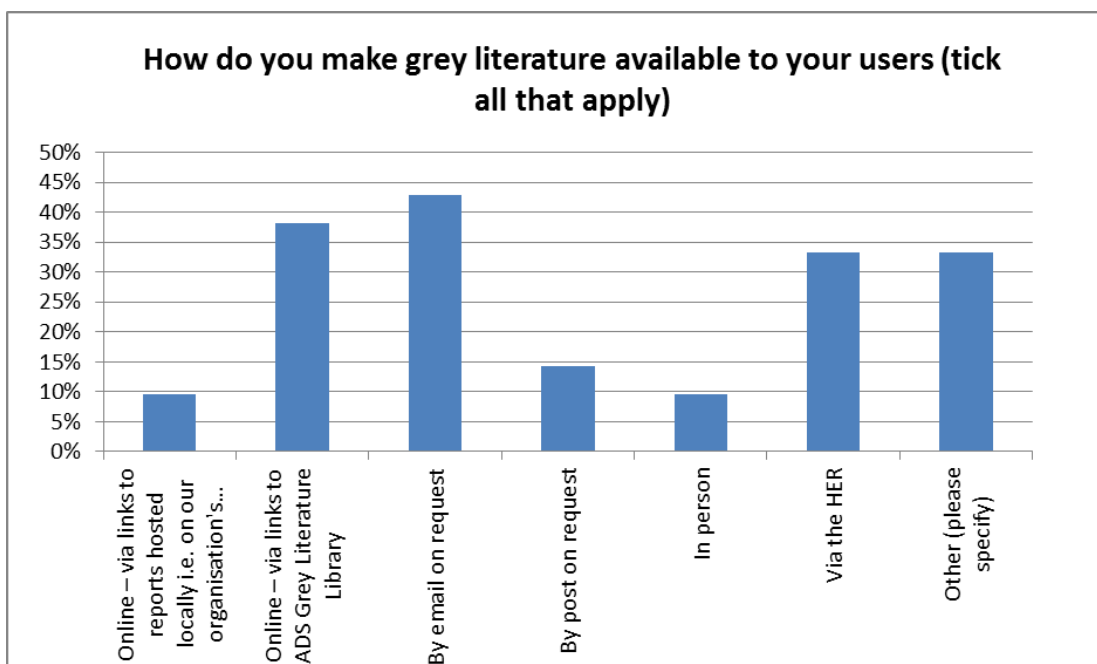
- The mechanism for uploading reports needs to be straightforward with simple and clear guidance on image and pdf conventions.
- Potential for integrated tools as part of the OASIS system for compressing or readjusting pdfs during the upload process.

HERALD

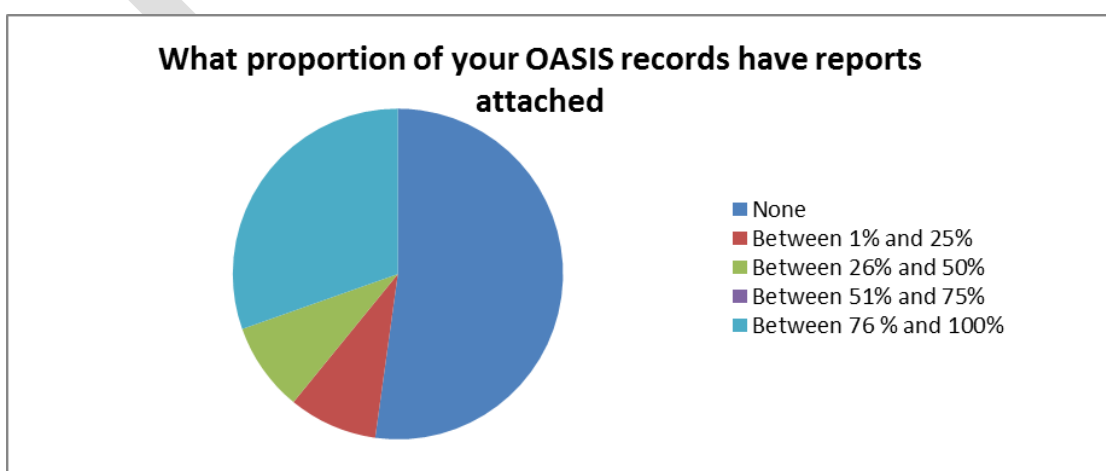
## **Full list of important findings from the Community Groups and Period Societies survey**

The responses sample size was quite small in comparison with other groups (12% of total respondents). However, the results did provide some insight into the nature of community groups and how they were using existing digital resources and some of the reasons for not using the current OASIS system.

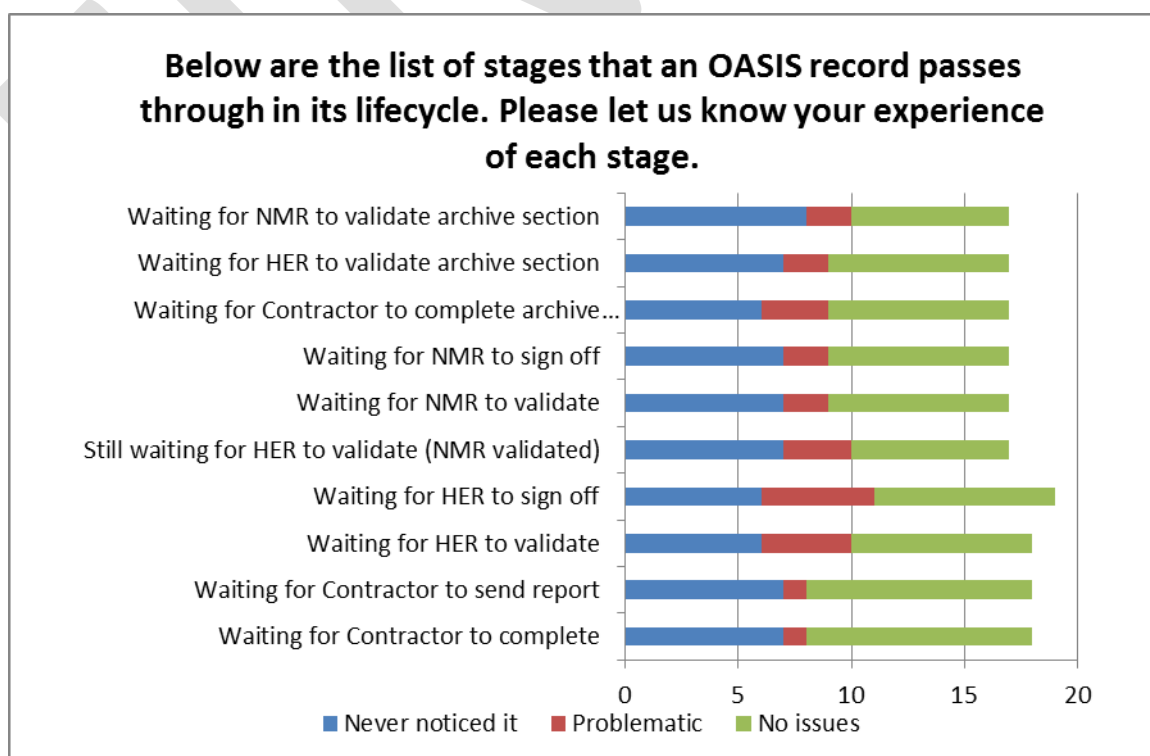
1. The survey results indicated that the majority of respondents were individuals (83%) rather than part of an organisation, which suggests that there are a high proportion of individual archaeologists and researchers represented within the sample. The high number of individuals also highlights issues of how to communicate and engage with them and what channels would be most appropriate which will be addressed in more detail in the communication plan.
2. Those who responded on behalf of existing groups indicated that the average size of the groups was between 10 and 50 members. Nearly all of these groups were involved in some form of fieldwork that would equate to a fieldwork event and potentially result in a historic environment record(s) or enhancement of existing records, but only 46.8% of respondents used the existing OASIS system for recording projects. This highlights issues regarding how projects are being recorded and in what format to enable the flow of information from community archaeology projects to local authority historic environment records and online information portals.
3. The survey results indicated that the main benefit of using OASIS was to make reports accessible online via the grey literature library (37.5% of respondents), with 25% of respondents indicating that the creation of an OASIS record was part of their internal procedures. In the case of the latter trend, this might have been caused by the conflation of community groups with independent archaeologists and researchers. More investigation as to how community groups are organising and managing their historic environment information projects would help to clarify this trend and also highlight potential models for other groups to follow.
4. The survey indicated that the majority of project reports associated with community archaeology were available digitally: via an organisation's server/website (9.5%) or through the ADS (38.1%) or by email (42.9%).



However, 52.2% of respondents did not attach reports to OASIS records with only 30.4% attaching the majority of their generated reports (between 76% and 100%). Despite 82% of respondents indicating that they provided reports digitally, only 50% were attaching reports to OASIS records. 39.1% said it was due to client confidentiality – which was an unexpected result for community groups and may indicate that these responses come from independent archaeologists or researchers. This issue could this be resolved by excluding personal details from reports and suppressing grid references in a similar way to the way the Portable Antiquities Scheme handles sensitive information. 17.4% suggested that they did not provide digital copies of reports as they were awaiting traditional publication, which suggests that more information is required on the rules and regulations of producing a publications based on grey literature.



5. Only two respondents suggested that the reason they did not attach reports to OASIS was due to technical issues (e.g. the size of the file etc.) and this suggests the contrary to previous assumptions that community groups and local societies are less au fait with ICT. Issues regarding the compression of images in word and creating pdfs could be addressed through guidelines and training as well as easy to use tools associated with the OASIS upload process to adjust files.
  
6. The point at which an OASIS record was created differed significantly with the majority (37.5%) filling in the form once the report was complete and 20% creating a record at the start of a project. Many historic environment records create an event record prior to fieldwork undertaken as part of the planning process to track work (e.g. Norfolk HER). If the new OASIS service wants to improve collaboration within the historic environment sector (see TACOS), a discoverable record of work undertaken or proposed by community groups with contact details might facilitate better awareness of existing projects.
  
7. The validation and sign-off process for an OASIS record was flagged up by a number of respondents as an issue, with some indicating that records take a long time to be made publicly available because local authorities do not have the capacity to spend time/resources validating records.



8. 94.4% of respondents thought that community archaeologists and independent researchers should use OASIS and over half of respondents (56.5%) felt that the use of OASIS controlled vocabularies and thesauri was a positive element of the OASIS system.
  
9. 83.3% of respondents supported the development of a bespoke section of OASIS specifically for buildings and wanted both a record and attached report. At present HERs are not well-equipped (in terms of systems and staff time) to adequately record/index details such as building fabric and internal fixtures and fittings. A number of community groups and societies already undertake building recording and record enhancement projects (e.g. Norfolk Historic Buildings Group) and this type of community project could increase as the Grade II Heritage at Risk surveys are rolled out highlighting the need for standardisation to improve research potential of datasets to understand regional trends and help address research questions identified in research frameworks. It is possible that the use of an OASIS form could help to structure this type of project and enable more detailed records to be linked to a basic HER record.
  
10. 47.6% of respondents wanted to investigate how to archive other digital data via OASIS.



## Appendix 1: Full Survey Results

### Section 1: General questions answered by users and non-users of the OASIS form

*Question 1: Are you responding as:*

Answer Options	Response Percent	Response Count
An individual	83.6%	56
On behalf of an organisation	16.4%	11
<b>answered question</b>		<b>67</b>

*Question 2: Please select the option that most closely describes your primary role as an archaeologist / historic environment professional?*

Answer Options	Response Percent	Response Count
Volunteer/community archaeologist (including local societies)	52.2%	35
Independent archaeologist/researcher	47.8%	32
<b>answered question</b>		<b>67</b>

*Question 3: What historic environment organisation do you work for most of the time?*

Organisation	Department
Archaeological + Historical Landscape Research Group	Comunity Arachaeology
Aspire Trust	
Breochloch. Laboratory of Creative Heritage	
Community Landscapw	
Cornwall Archaeological Society	
Cornwall Council	Historic Environment
Cumbria County Council	Archaeological services
Dunwich Museum	
Enfield Archaeological Society	
English Heritage	Archive
English Heritage	
Glamorgan Gwent Archaeological trust	heritage management and outreach
glasgow archaeological society	
Heritage for Transformation	
Independent	Archaeological reconstruction
Kennet & Avon Canal Trust	
Liss Archaeology	Fieldwork

<i>my self</i>	
<i>myself</i>	
<i>n/a</i>	<i>n/a</i>
<i>na - self employed sole trader</i>	<i>na - self employed sole trader</i>
<i>National Trust</i>	<i>Wales</i>
<i>National Trust for Scotland</i>	<i>Archaeology</i>
<i>None</i>	
<i>none</i>	<i>N/A</i>
<i>None</i>	
<i>Norfolk Historic Environment Service</i>	<i>Community Engagement</i>
<i>Northumberland National Park</i>	<i>Heritage</i>
<i>self</i>	<i>self</i>
<i>sheffield university</i>	<i>archaeology</i>
<i>Society of Antiquaries of Scotland</i>	
<i>South Worcestershire Archaeological Group</i>	
<i>Surrey Archaeological Society</i>	
<i>twam</i>	<i>museums</i>
<i>ukmd</i>	<i>north norfolk</i>
<i>University of Leicester</i>	<i>School of Archaeology and Ancient History</i>
<i>University of the Highlands and Islands</i>	<i>Archaeology</i>
<i>Various</i>	
<i>Various</i>	<i>East Anglia</i>
<i>Volunteer Church History Project Local History society and soon MRes student</i>	
<i>Wiltshire Archaeological &amp; Natural History Society</i>	<i>Archaeology Field Group</i>
<i>Worcester Cathedral</i>	<i>Library</i>
<i>Yorkshire Vernacular Buildings Study Group</i>	

**Question 4: Which parts of the UK do you work in?**

Answer Options	Response Percent	Response Count
<b>England</b>	82.1%	55
<b>Northern Ireland</b>	3.0%	2
<b>Scotland</b>	10.4%	7
<b>Wales</b>	6.0%	4
<b>answered question</b>		67

**Question 5: How many volunteers do you have in your group?**

Answer Options	Response Percent	Response Count
<b>1</b>	32.3%	20
<b>2 to 10</b>	21.0%	13
<b>11 to 49</b>	21.0%	13
<b>50 to 99</b>	12.9%	8

100 to 249	4.8%	3
250+	8.1%	5
<b>answered question</b>		62
<b>skipped question</b>		5

**Question 6: What is the main focus of your activities**

Answer Options	Response Percent	Response Count
General fieldwork	25.8%	16
Geophysical survey	3.2%	2
Specialist post-excavation analyses	3.2%	2
Historic building recording	11.3%	7
Consultancy	8.1%	5
All of the above	19.4%	12
Other (please specify)	29.0%	18
<b>answered question</b>		62
<b>skipped question</b>		5

**Question 7: When do you use OASIS to record your projects?**

Answer Options	Response Percent	Response Count
I do not use OASIS at all	53.2%	33
Only when it is specified in the brief	8.1%	5
I use it for a few of my projects	11.3%	7
I use it for most of my projects	12.9%	8
I use it for all my projects	1.6%	1
Other (please specify)	12.9%	8
<b>answered question</b>		62
<b>skipped question</b>		5

**Other (please specify)**

1	Research
2	Archaeological Visualisation - Virtual Reality
3	aerial & lidar mapping
4	research
5	Specialist post-excavation analysis and historic building recording AND ANALYSIS!
6	Community archaeology, engagement, schools outreach, funding applications
7	Database work involving data entry and checking of accuracy of existing records (SMR)
8	Maintaining historic buildings and their engineering infrastructure

9	<i>desk research</i>
10	<i>desk research</i>
11	<i>Genereal research and advocacy</i>
12	<i>metal detectorist</i>
13	<i>Building and social research</i>
14	<i>photo enhancement of Pictish cross-slabs</i>
15	<i>Roman Archaeology Derbyshire</i>
16	<i>hisorical documentary research</i>
17	<i>Archaeological reconstruction</i>
18	<i>digitising the collection as well as adding to the catalogue</i>

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**Questions only answered by users of the OASIS form**

29 of the total 62 respondents for this part of the survey were users of the OASIS form.

**Question 8 (users): What is your MAIN motivation for filling in an OASIS form?**

Answer Options	Response Percent	Response Count
I have been told to by the HER	4.2%	1
It's part of our internal procedures	25.0%	6
I do it to inform the HER of my work regardless of location	4.2%	1
I do it to inform the HER only where the HER actively validates records	4.2%	1
I do it to add the report to the Grey Literature Library	37.5%	9
I do it to inform the English Heritage Archive (aka NMR)	0.0%	0
Other (please specify)	25.0%	6
<i>answered question</i>		24
<i>skipped question</i>		5

**Other (please specify):**

1	<i>Don't</i>
2	<i>It's important to have a complete national record</i>
3	<i>see above - we report off line</i>
4	<i>I haven't yet</i>
5	<i>I do it to provide a searchable record of my work</i>

**Question 9 (users): At what point in a project do you usually START an OASIS record?**

Answer Options	Response Percent	Response Count
At the beginning of the project	20.8%	5
As soon as I have an HER No.	4.2%	1
Sometime after fieldwork but before the report is finalised	12.5%	3
I only fill it in once I have completed the report	37.5%	9
Other (please specify)	25.0%	6
<i>answered question</i>		24
<i>skipped question</i>		5

**Other (please specify):**

1	<i>Don't</i>
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2	<i>Varies depending on the project</i>
3	<i>Just finding out about it now.</i>
4	<i>we report off line</i>
5	<i>once i have something worth recording.</i>

**Question 10 (users): Who in your organisation completes or updates the OASIS form**

Answer Options	Response Percent	Response Count
The project's director/manager	45.8%	11
The project's supervisor/officer	16.7%	4
The archivist or post-ex manager	4.2%	1
Different people fill in different parts for a single project	12.5%	3
Everyone looks at it but only some people add information	4.2%	1
Other (please specify)	16.7%	4
<i>answered question</i>		24
<i>skipped question</i>		5

**Other (please specify)**

1	<i>Don't</i>
2	<i>we report off line</i>
3	<i>Nominated member of the AFG</i>

**Question 11 (users): What proportion of your OASIS records have reports attached**

Answer Options	Response Percent	Response Count
None	52.2%	12
Between 1% and 25%	8.7%	2
Between 26% and 50%	8.7%	2
Between 51% and 75%	0.0%	0
Between 76 % and 100%	30.4%	7
<i>answered question</i>		23
<i>skipped question</i>		6

**Question12 (users): What is the most common reason for NOT uploading a report?**

Answer Options	Response Percent	Response Count
Client confidentiality	39.1%	9
Technical problems like the file is too big to upload	8.7%	2

<b>Awaiting traditional publication (including journal round-up)</b>	17.4%	4
<b>The HER doesn't want me to</b>	4.3%	1
<b>I don't want my report to go online</b>	4.3%	1
<b>We have our own online library</b>	0.0%	0
<b>Other (please specify)</b>	26.1%	6
<b><i>answered question</i></b>		23
<b><i>skipped question</i></b>		6

**Other (please specify)**

1	<i>Don't</i>
2	<i>No problems uploading</i>
3	<i>Still trying to understand it</i>
4	<i>always uploaded</i>
5	<i>we report off line</i>
6	<i>I haven't finished creating an OASIS record yet.</i>

**Question13 (users): Do you refer to research frameworks when undertaking your work?**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	69.6%	16
<b>No</b>	30.4%	7
<b><i>answered question</i></b>		23
<b><i>skipped question</i></b>		6

This question was also asked as question 9 in the non-users section.

**Question14 (users): How has OASIS affected data standards (particularly the use of controlled vocabularies and thesauri)?**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>I believe it has made no difference</b>	17.4%	4
<b>It has made a positive difference but more work needs to be done</b>	56.5%	13
<b>It has made a huge difference</b>	4.3%	1
<b>The standards are inappropriate</b>	0.0%	0
<b>I don't use them</b>	21.7%	5
<b><i>answered question</i></b>		23
<b><i>skipped question</i></b>		6

**Question15 (users): How do you make grey literature available to your users (tick all that apply)**

Answer Options	Response Percent	Response Count
Online – via links to reports hosted locally i.e. on our organisation's servers/website	9.5%	2
Online – via links to ADS Grey Literature Library	38.1%	8
By email on request	42.9%	9
By post on request	14.3%	3
In person	9.5%	2
Via the HER	33.3%	7
Other (please specify)	33.3%	7
<i>answered question</i>		21
<i>skipped question</i>		8

This question was also asked as question 10 in the non-users section.

**Other (please specify)**

1	<i>Don't</i>
2	<i>county field journal</i>
3	<i>Academia.edu</i>
4	<i>Just beginning to understand it</i>
5	<i>we don't produce this kind of report</i>
6	<i>Paper and electronic copies to WANHS library and HER</i>
7	<i>They will be online hosted locally when storage arrangements have been made.</i>

**Question16 (users): Would you like to be able to archive other digital aspects of the projects via OASIS?**

Answer Options	Response Percent	Response Count
No, I've never thought about those options	19.0%	4
Yes, I would like to investigate how that could be achieved	47.6%	10
I'm not sure what you mean	33.3%	7
Other (please specify)		1
<i>answered question</i>		21
<i>skipped question</i>		8

This question was also asked as question 11 in the non-users section.

**Other (please specify)**



1	<i>Would expect it to be archived at RCAHMS</i>
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**Question17 (users): How has the availability of grey literature reports online, through libraries such as the ADS Grey Literature Library, affected your work?**

Answer Options	Response Percent	Response Count
Accessing grey literature online has positively affected my work	90.5%	19
Accessing grey literature online has negatively affected my work	0.0%	0
Accessing grey literature online has had no effect on my work	9.5%	2
<i>answered question</i>		21
<i>skipped question</i>		8

This question was also asked as question 12 in the non-users section.

**Question18 (users): Are you aware that OASIS metadata has fed the Geophysical Survey Database since 2011 - formerly the English Heritage Geophysical Survey Database?**

Answer Options	Response Percent	Response Count
Yes	28.6%	6
No	71.4%	15
<i>answered question</i>		21
<i>skipped question</i>		8

This question was also asked as question 13 in the non-users section.

**Question 19 (users): Are you aware that each grey literature report is allocated a Digital Object Identifier (DOI) by the ADS? [What is a DOI?]**

Answer Options	Response Percent	Response Count
No – I didn't know what a DOI was	47.6%	10
No – but I will record them now I do	19.0%	4
Yes – but I don't record the DOI	23.8%	5
Yes – and I use the DOI to link to the report	9.5%	2
<i>answered question</i>		21
<i>skipped question</i>		8

This question was also asked as question 14 in the non-users section.

**Question 20 (users): Are you aware that users can also upload image archives to OASIS (England only) for deposition in the ADS archive?**

Answer Options	Response Percent	Response Count
Yes	33.3%	7
Yes and I am planning to use it	14.3%	3
I wasn't but I am interested in using it	14.3%	3
No	38.1%	8
<i>answered question</i>		21
<i>skipped question</i>		8

A similar question was also asked as question 15 in the non-users section.

**Question 21 (users): Do you upload a GIS boundary file to your projects in OASIS?**

Answer Options	Response Percent	Response Count
Yes	4.8%	1
No, I choose not to	9.5%	2
No, I didn't know that I could	52.4%	11
No, I cannot create the format needed	19.0%	4
Other (please specify)	14.3%	3
<i>answered question</i>		21
<i>skipped question</i>		8

A similar question was also asked as question 16 in the non-users section.

**Other (please specify)**

1	<i>not relevant for us</i>
2	<i>I would do if the need arose</i>
3	<i>Not yet</i>

**Question 22 (users): Do you use the XML or CSV download of records to import OASIS data into your own systems?**

Answer Options	Response Percent	Response Count
I don't download xml or csv	38.1%	8
I didn't know you could	33.3%	7
If I'd known about it I'd use it	0.0%	0
I use the xml or csv downloads infrequently	23.8%	5

<b>I use the xml or csv downloads all the time</b>	0.0%	0
<b>I would use it if I had the tools to import it</b>	0.0%	0
<b>Other (please specify)</b>	4.8%	1
<b><i>answered question</i></b>		21
<b><i>skipped question</i></b>		8

A similar question was also asked as question 17 in the non-users section.

**Other (please specify)**

1 *This is outside of my job role.*

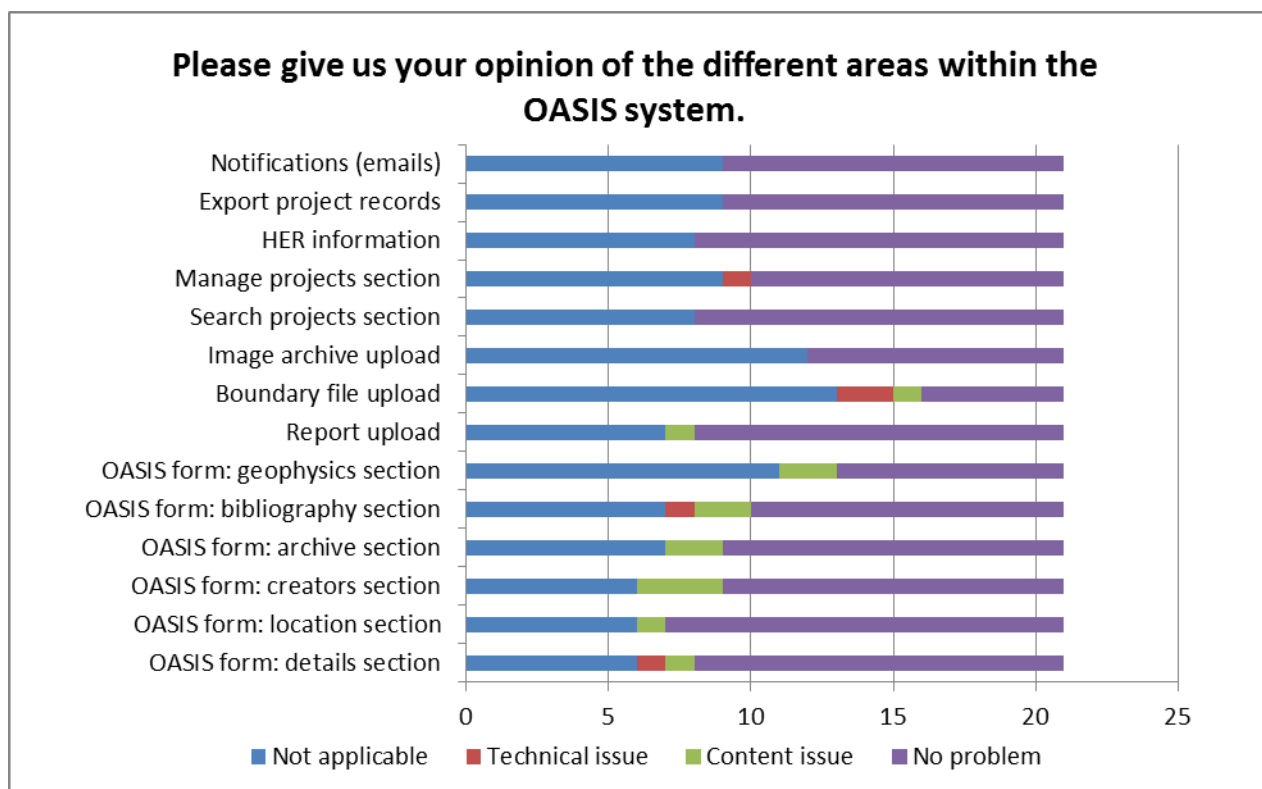
**Question 23 (users): Tell us about your knowledge of the Forum for Information Standards in Heritage (FISH) interoperability toolkit**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>I have never heard of the FISH toolkit</b>	38.1%	8
<b>I am aware of it but have never used it</b>	28.6%	6
<b>I would like to use it but find it too technical</b>	19.0%	4
<b>I already use it</b>	14.3%	3
<b><i>answered question</i></b>		21
<b><i>skipped question</i></b>		8

This question was also asked as question 19 in the non-users section.

**Question 24 (users): Please give us your opinion of the different areas within the OASIS system.**

Content issues include the content of a section, questions asked and layout/design  
 Technical issues include sections which produce errors and other technical issues experienced.



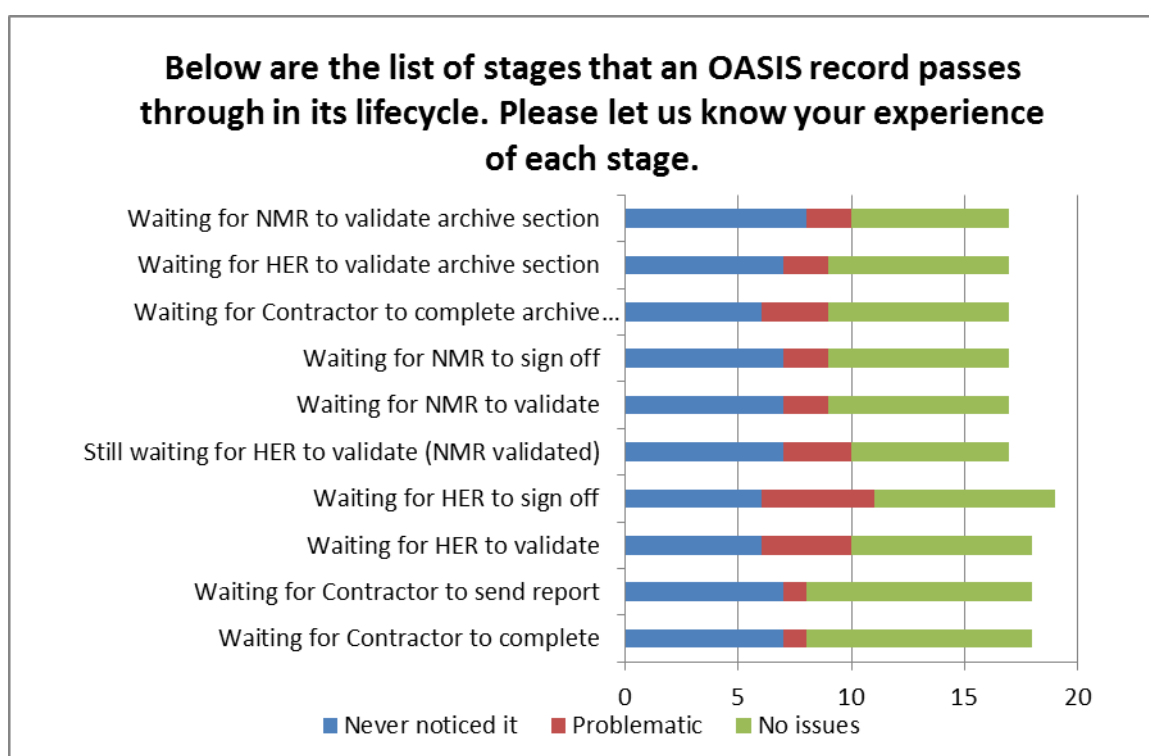
Answer Options	No problem	Content issue	Technical issue	Not applicable	Response Count
OASIS form: details section	13	1	1	6	21
OASIS form: location section	14	1	0	6	21
OASIS form: creators section	12	3	0	6	21
OASIS form: archive section	12	2	0	7	21
OASIS form: bibliography section	11	2	1	7	21
OASIS form: geophysics section	8	2	0	11	21
Report upload	13	1	0	7	21
Boundary file upload	5	1	2	13	21
Image archive upload	9	0	0	12	21
Search projects section	13	0	0	8	21
Manage projects section	11	0	1	9	21
HER information	13	0	0	8	21
Export project records	12	0	0	9	21
Notifications (emails)	12	0	0	9	21
If you have specified an issue with any sections above please expand upon the problem below					4
<i>answered question</i>					21
<i>skipped question</i>					8

If you have specified an issue with any sections above please expand

**upon the problem below**

- |   |   |
|---|---|
| 1 | <i>I feel that I have insufficient experience to fill in this section.</i>  |
| 2 | <i>Given that our project simply downloads the pdf copies of relevant reports to inform our work I cannot answer any of this.</i> |
| 3 | <i>Full details of equipment settings not always available in the reports</i>   |
| 4 | <i>Cannot find out how to add multiple creators/managers/supervisors.</i>   |

**Question 25 (users): Below are the list of stages that an OASIS record passes through in its lifecycle. Please let us know your experience of each stage.**



Answer Options	No issues	Problematic	Never noticed it	Response Count
Waiting for Contractor to complete	10	1	7	18
Waiting for Contractor to send report	10	1	7	18
Waiting for HER to validate	8	4	6	18
Waiting for HER to sign off	8	5	6	18
Still waiting for HER to validate (NMR validated)	7	3	7	17
Waiting for NMR to validate	8	2	7	17
Waiting for NMR to sign off	8	2	7	17
Waiting for Contractor to complete archive section	8	3	6	17
Waiting for HER to validate	8	2	7	17

<b>archive section</b>				
<b>Waiting for NMR to validate archive section</b>	7	2	8	17
<b>If you have tagged any stage as problematic please let us know the nature of the problem</b>				5
<b>answered question</b>				18
<b>skipped question</b>				11

**If you have tagged any stage as problematic please let us know the nature of the problem**

1	<i>Some HERs need to sign off more rapidly, if a report is approved for planning application needs then it should be a rubber stamp, these grey lit reports aren't going to be the last word in literature and worry about the odd mistake/error is no reason for HERs to sit on large numbers of reports. The more HERs sit on reports the less valid the system becomes for contractors, just get the basic info out asap an don't worry about minor issues.</i>
2	<i>see previous question</i>
3	<i>Often long delay</i>
4	<i>None applicable yet.</i>
5	<i>Takes too long</i>

**Question 26 (users): OASIS is occasionally used for building recording. Do you think that OASIS should include a bespoke section to record historic buildings information?**

Answer Options	Response Percent	Response Count
<b>Yes (record only)</b>	0.0%	0
<b>Yes (record and report)</b>	83.3%	15
<b>No</b>	16.7%	3
<b>Expand further...</b>		1
<b>answered question</b>		18
<b>skipped question</b>		11

This question was also asked as question 20 in the non-users section.

**Expand further...**

1	<i>if you are going to do it - do it properly</i>
---	---

**Question 27 (users): Do you think that OASIS should include a bespoke section to record specialist archaeological information such as pottery or environmental reports etc**

Answer Options	Response Percent	Response Count
Yes (record only)	5.6%	1
Yes (record and report)	94.4%	17
No	0.0%	0
Expand further...		0
<i>answered question</i>		18
<i>skipped question</i>		11

This question was also asked as question 21 in the non-users section.

**Question 28 (users): Do you think that OASIS should record the full range of event types (from the EH event types thesaurus)**

Answer Options	Response Percent	Response Count
Yes	83.3%	15
No	16.7%	3
Expand further...		0
<i>answered question</i>		18
<i>skipped question</i>		11

This question was also asked as question 22 in the non-users section.

**Question 29 (users): Do you think that community archaeologists and independent researchers should use OASIS?**

Answer Options	Response Percent	Response Count
Yes	94.4%	17
No	5.6%	1
Expand further...		2
<i>answered question</i>		18
<i>skipped question</i>		11

#### Expand further...

- 1 *yes if relevant and if you have the skills and equipment but remember that many of us have neither and as volunteers we can't simply buy it in. Make it available but not compulsory.*
- 2 *My job title is community archaeologist. By community archaeologist do you mean a trained archaeologist who works with community groups, or do you mean amateur archaeologists work with or without professional supervision? I think you need to rephrase this question to make it clear who you mean.*

**Question 30 (users): Do you think the successful transfer of a project archive to a museum and museum curation should be included in the OASIS workflow?**

Answer Options	Response Percent	Response Count
Yes	72.2%	13
No	27.8%	5
Expand further...		2
answered question		18
skipped question		11

This question was also asked as question 23 in the non-users section.

**Expand further...**

1	<i>mainly because I don't know what the 'workflow' is</i>
2	<i>It is very hard to locate archives which may be held by several museums.</i>

**Question 31 (users): Would you find it useful to be able to upload your projects in bulk into OASIS from your system (using an API)?**

Answer Options	Response Percent	Response Count
Yes	38.9%	7
No	61.1%	11
answered question		18
skipped question		11

This question was also asked as question 24 in the non-users section.

**Question 32 (users): Do you think that OASIS should be used to enable the upload of 'backlog' grey literature i.e. projects that predate current planning cases?**

Answer Options	Response Percent	Response Count
Yes	83.3%	15
No	11.1%	2
Other (please specify)	5.6%	1
answered question		18
skipped question		11

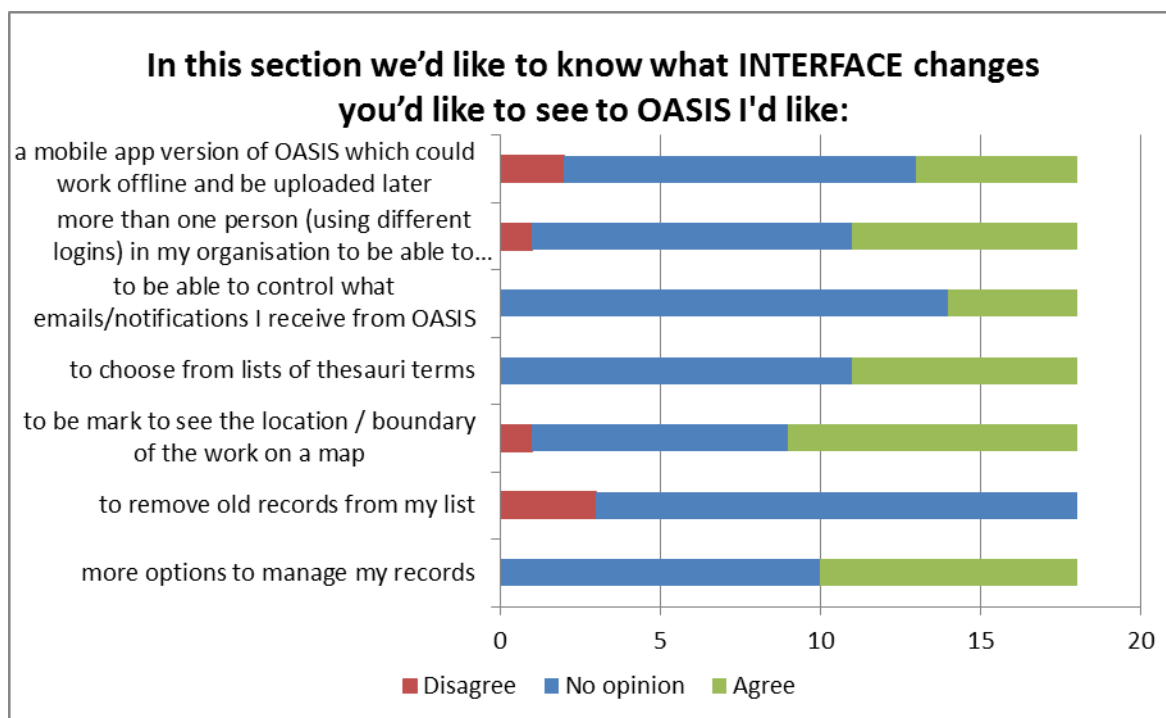
This question was also asked as question 25 in the non-users section.



**Other (please specify)**

**1** *Possibly but resource hungry and should be on Canmore for Scotland*

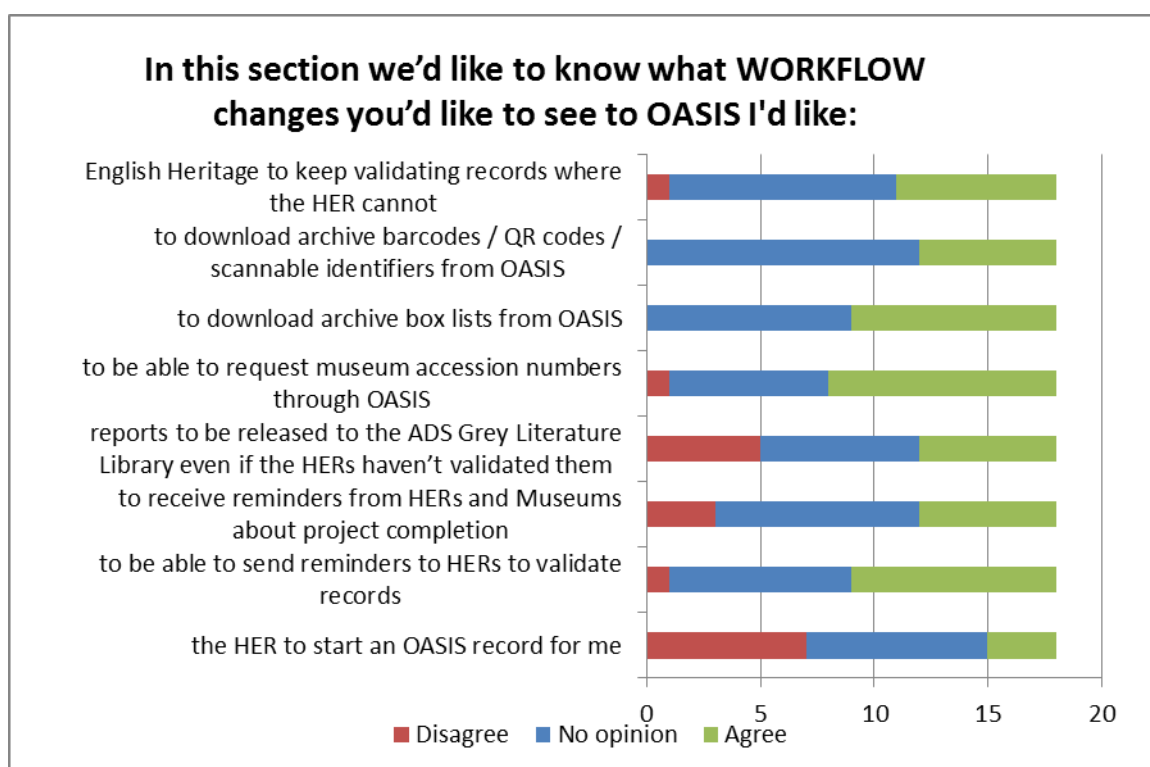
**Question 33 (users):** *In this section we'd like to know what INTERFACE changes you'd like to see to OASIS I'd like:*



Answer Options	Agree	No opinion	Disagree	Response Count
more options to manage my records	8	10	0	18
to remove old records from my list	0	15	3	18
to be mark to see the location / boundary of the work on a map	9	8	1	18
to choose from lists of thesauri terms	7	11	0	18
to be able to control what emails/notifications I receive from OASIS	4	14	0	18
more than one person (using different logins) in my organisation to be able to view/edit OASIS records	7	10	1	18
a mobile app version of OASIS which could work offline and be uploaded later	5	11	2	18
<i>answered question</i>				18
<i>skipped question</i>				11

This question was also asked as question 26 in the non-users section.

**Question 34 (users): In this section we'd like to know what WORKFLOW changes you'd like to see to OASIS I'd like:**

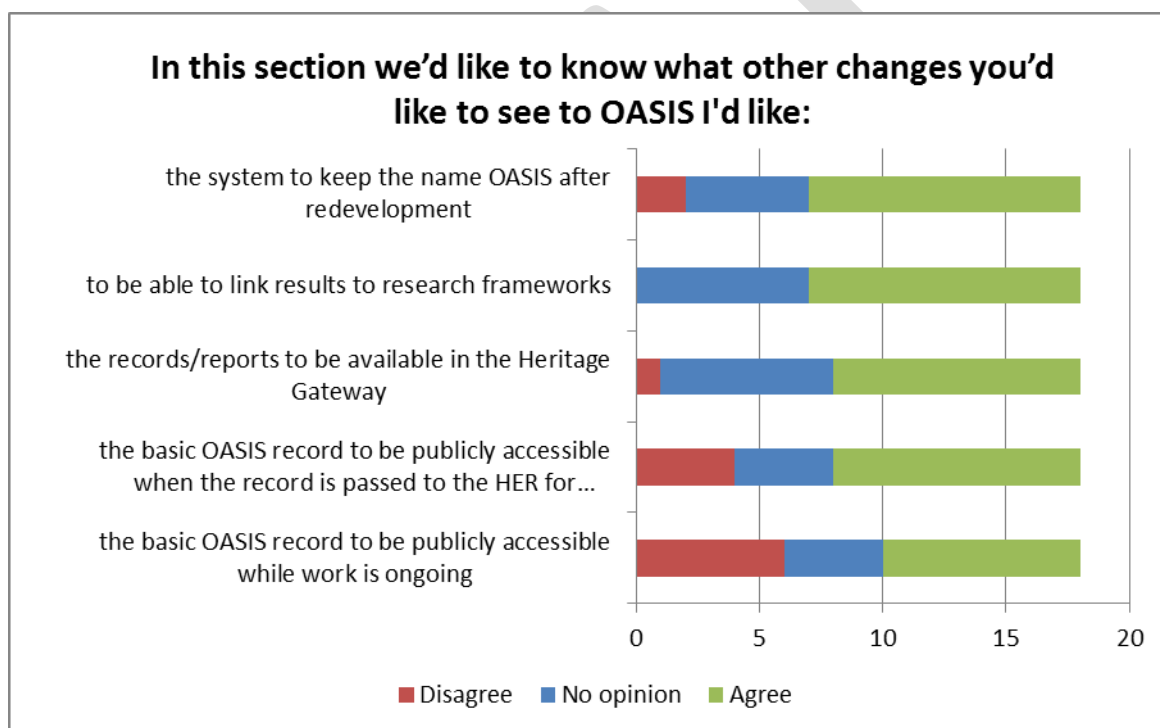


Answer Options	Agree	No opinion	Disagree	Response Count
the HER to start an OASIS record for me	3	8	7	18
to be able to send reminders to HERs to validate records	9	8	1	18
to receive reminders from HERs and Museums about project completion	6	9	3	18
reports to be released to the ADS Grey Literature Library even if the HERs haven't validated them	6	7	5	18
to be able to request museum accession numbers through OASIS	10	7	1	18
to download archive box lists from OASIS	9	9	0	18
to download archive barcodes /	6	12	0	18

<b>QR codes / scannable identifiers from OASIS</b>				
<b>English Heritage to keep validating records where the HER cannot</b>	7	10	1	18
<i>answered question</i>				18
<i>skipped question</i>				11

This question was also asked as question 27 in the non-users section.

**Question 35 (users):** *In this section we'd like to know what other changes you'd like to see to OASIS I'd like:*

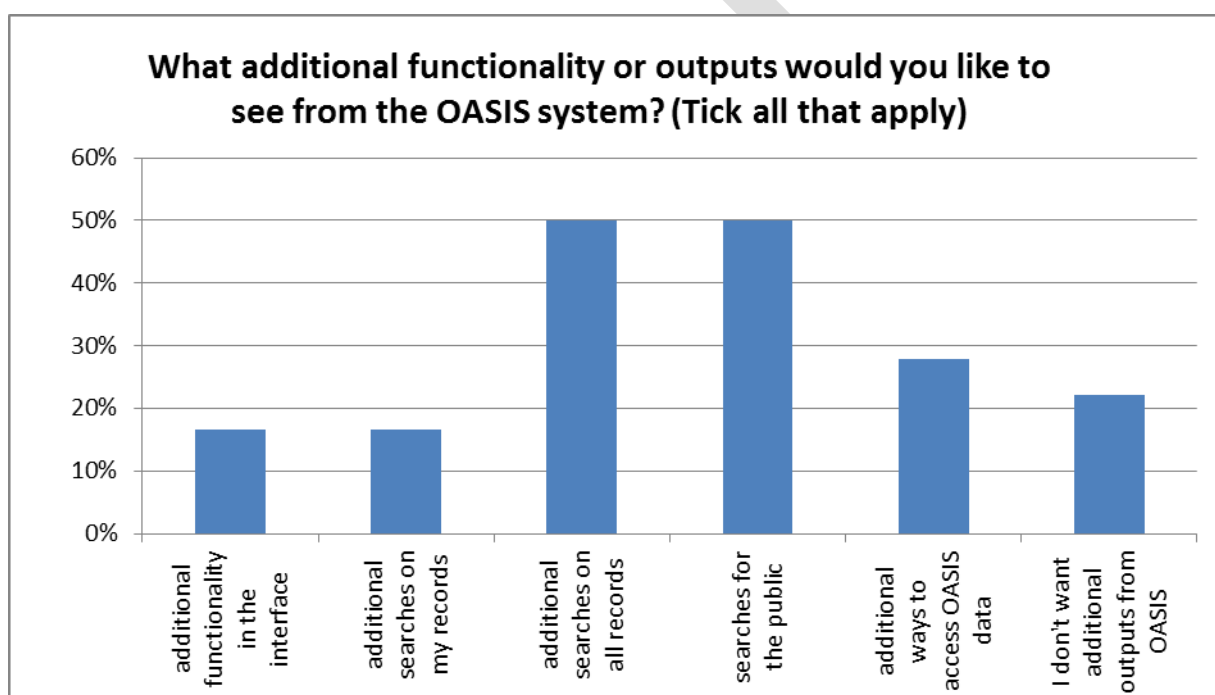


Answer Options	Agree	No opinion	Disagree	Response Count
<b>the basic OASIS record to be publicly accessible while work is ongoing</b>	8	4	6	18
<b>the basic OASIS record to be publicly accessible when the record is passed to the HER for validation</b>	10	4	4	18
<b>the records/reports to be available in the Heritage Gateway</b>	10	7	1	18
<b>to be able to link results to</b>	11	7	0	18

<b>research frameworks</b>				
<b>the system to keep the name OASIS after redevelopment</b>	11	5	2	18
<b><i>answered question</i></b>				18
<b><i>skipped question</i></b>				11

This question was also asked as question 28 in the non-users section.

**Question 36 (users): What additional functionality or outputs would you like to see from the OASIS system? (Tick all that apply)**



<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>additional functionality in the interface</b>	16.7%	3
<b>additional searches on my records</b>	16.7%	3
<b>additional searches on all records</b>	50.0%	9
<b>searches for the public</b>	50.0%	9
<b>additional ways to access OASIS data</b>	27.8%	5
<b>I don't want additional outputs from OASIS</b>	22.2%	4
<b><i>answered question</i></b>		18
<b><i>skipped question</i></b>		11

**Question 37 (users): Keeping in touch about OASIS – we are trying to keep you up to date about OASIS, how can we best do that? (Tick all that apply)**

Answer Options	Response Percent	Response Count
Emails to OASIS email lists	66.7%	12
OASIS Blog	33.3%	6
Facebook	33.3%	6
Twitter	27.8%	5
Traditional publications	22.2%	4
The OASIS website	44.4%	8
A bi-annual survey	16.7%	3
Other (please specify)	5.6%	1
<i>answered question</i>		18
<i>skipped question</i>		11

This question was also asked as question 29 in the non-users section.

**Other (please specify)**

1 *direct email*

**Question 38 (users): Tell us about your training in OASIS (Tick all that apply)**

Answer Options	Response Percent	Response Count
I have had OASIS training	11.1%	2
I am aware that there is an OASIS user's manual	27.8%	5
I use the FAQs within OASIS	33.3%	6
I have not had OASIS training	55.6%	10
Other (please specify)	5.6%	1
<i>answered question</i>		18
<i>skipped question</i>		11

**Other (please specify)**

1 *I would attend training hosted by professional bodies such as IfA*

**Question 39 (users): What training would you like to be available for OASIS? (Tick all that apply)**

Answer Options	Response Percent	Response Count
I would use online training videos	44.4%	8
I would like group workshops	33.3%	6

<b>I would like individual training sessions</b>	11.1%	2
<b>I would like a manual available to download</b>	50.0%	9
<b>I would like a telephone/email helpdesk available</b>	27.8%	5
<b>Other (please specify)</b>	5.6%	1
<b>answered question</b>		18
<b>skipped question</b>		11

This question was also asked as question 31 in the non-users section.

**Other (please specify)**

- |   |  |
|---|--|
| 1 | <i>Not required unless you make more complex and then would not have time to participate in training</i> |
|---|--|

**Question 40 (users): What are the best things about the OASIS system in your opinion?**

**Responses**

- |    |   |
|----|---|
| 1  | <i>access/availabiliy</i>   |
| 2  | <i>Transfer of information from field to record; updating grey literary library</i> |
| 4  | <i>That it exists and is a great resource</i>                                       |
| 5  | <i>The easy access.</i>   |
| 6  | <i>useful to check on what's going on</i>   |
| 7  | <i>Ease of use.</i>   |
| 8  | <i>A comprehensive record in one place</i>  |
| 9  | <i>Good access to grey lit</i>  |
| 10 | <i>Just beginning to understand it</i>  |
| 12 | <i>It makes grey literature available for online.</i>                               |
| 13 | <i>all of it...</i>   |
| 14 | <i>It is a service all professionals can use.</i>                                   |
| 16 | <i>Ease of access.</i>  |
| 17 | <i>Standardised data collection</i>   |

**Question 41(users): What are the worst things about the OASIS system in your opinion?**

**Responses:**

- |   |   |
|---|---|
| 1 | <i>from a community point of view apparent complexity</i>   |
| 2 | <i>Inaccessibility of records that haven't been validated; Units not completing records and no prompt to chase (as far as I am aware)</i> |
| 4 | <i>That's its not always used &amp; the time for HER validation</i>   |
| 5 | <i>None</i>   |
| 6 | <i>not complete</i>   |
| 7 | <i>Some aspects can be technically difficult to users who are less technology savvy.</i>  |
| 8 | <i>Appears a daunting process - but actually isn't.</i>   |
| 9 | <i>Poor response of many HERs even after reports are cleared for planning</i>   |

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	<i>purposes so it should be a simple process, we're not reviewing additions to English literature and Shakespeare in this process.</i>
10	<i>Just beginning to understand it</i>
12	<i>The time it takes for grey literature reports to be made available online</i>
13	<i>n/a</i>
14	<i>Needs to be more user friendly</i>
16	<i>No opinion</i>
17	<i>Options in some categories do not match reality;</i>

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**Question 42 (users): Please tell us any changes that would improve the OASIS system for you.**

**Responses:**

1	<i>positive encouragement for 'community use'</i>
2	<i>More accessible; Interface with DES and Canmore</i>
4	<i>CSV upload</i>
5	<i>None</i>
6	<i>making sure that academics used it</i>
7	<i>Easier options for searching for certain information.</i>
8	<i>Wider thesaurus Help boxes along the way that actually help</i>
9	<i>More rapid HER validation.</i>
10	<i>Just beginning to understand it</i>
12	<i>None</i>
13	<i>n/a</i>
14	<i>nothing</i>
16	<i>No opinion.</i>
17	<i>Again more options in drop down lists and more ability to self generate such options</i>

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A similar question was also asked as question 32 in the non-users section.

**Questions only answered by non-users of the OASIS form**

33 of the total 62 respondents for this part of the survey were non-users of the OASIS form.

**Question 8 (non-users): Why don't you use OASIS? (tick all that apply)**

Answer Options	Response Percent	Response Count
I didn't know it existed	40.6%	13
I don't know how it works	46.9%	15
I haven't had any training	37.5%	12
The HER hasn't asked me to use it	18.8%	6
I don't have the time	0.0%	0
I don't have a login or have forgotten my login details	9.4%	3
I've tried but it doesn't fit into our workflow	0.0%	0
I've tried but found it too hard to use	3.1%	1
I don't like using internet data entry systems	3.1%	1
I haven't been told that I have to use it so I choose not to	9.4%	3
I don't think it improves the flow of information so why would I use it.	0.0%	0
Other (please specify)	18.8%	6
<i>answered question</i>		32
<i>skipped question</i>		1

**Other (please specify)**

1	<i>I'm a volunteer</i>
2	<i>I use to locate other recources and data but I am not sure on how to submit my data to it (or whether I would need permission from third parties to do so)</i>
3	<i>We record our data in a database or spreadsheet and forward that to HER.</i>
4	<i>My own work (advocacy and research) doesn't require this sort of recording</i>
5	<i>Have not needed to use it yet</i>
6	<i>None are really applicable</i>

**Question 9 (non-users): Do you refer to research frameworks when undertaking your work?**

Answer Options	Response Percent	Response Count
Yes	43.8%	14
No	56.3%	18
<i>answered question</i>		32
<i>skipped question</i>		1



This question was also asked as question 13 in the users section.

**Question 10 (non-users): How do you make grey literature reports available to your users (tick all that apply)**

Answer Options	Response Percent	Response Count
Online – via links to reports hosted locally i.e. on our organisation's servers/website	22.2%	6
Online – via links to ADS Grey Literature Library	22.2%	6
By email on request	33.3%	9
By post on request	18.5%	5
In person	22.2%	6
Via the HER	18.5%	5
Other (please specify)	14.8%	4
<i>answered question</i>		27
<i>skipped question</i>		6

This question was also asked as question 15 in the users section.

**Other (please specify)**

1	<i>li don't write reports</i>
2	<i>Via Yorkshire Archaeological Society</i>
3	<i>We don't produce this kind of report</i>
4	<i>I do not know what is meant by 'Grey Literature Reports'. I publish my research either to the local Archaeologist (Derbyshire) or in the form of a book</i>

**Question 11 (non-users): Would you like to be able to archive other digital aspects of the projects via OASIS?**

Answer Options	Response Percent	Response Count
No, I've never thought about those options	33.3%	9
Yes, I would like to investigate how that could be achieved	33.3%	9
I'm not sure what you mean	33.3%	9
<i>answered question</i>		27
<i>skipped question</i>		6

This question was also asked as question 16 in the users section.

**Question 12 (non-users): How has the availability of grey literature reports online, through libraries such as the ADS Grey Literature Library, affected your work?**

Answer Options	Response Percent	Response Count
Accessing grey literature online has positively affected my work	55.6%	15
Accessing grey literature online has negatively affected my work	0.0%	0
Accessing grey literature online has had no effect on my work	44.4%	12
<i>answered question</i>		27
<i>skipped question</i>		6

This question was also asked as question 17 in the users section.

**Question 13 (non-users): Are you aware that OASIS metadata has fed the Geophysical Survey Database since 2011 – formerly the English Heritage Geophysical Survey Database?**

Answer Options	Response Percent	Response Count
Yes	15.4%	4
No	84.6%	22
<i>answered question</i>		26
<i>skipped question</i>		7

This question was also asked as question 18 in the users section.

**Question 14 (non-users): Are you aware that each grey literature report is allocated a Digital Object Identifier (DOI) by the ADS?**

Answer Options	Response Percent	Response Count
No – I didn't know what a DOI was	69.2%	18
No – but I will record them now I do	11.5%	3
Yes – but I don't record the DOI	11.5%	3
Yes – and I use the DOI to link to the report	7.7%	2
<i>answered question</i>		26
<i>skipped question</i>		7

This question was also asked as question 19 in the users section.

**Question 15 (non-users): Are you aware that users can also upload image archives to OASIS (England only) for deposition in the ADS archive?**

Answer Options	Response Percent	Response Count
Yes	30.8%	8
No	69.2%	18
<b>answered question</b>		26
<b>skipped question</b>		7

A similar question was also asked as question 20 in the users section.

**Question 16 (non-users): Are you aware that you can upload a project boundary file to an OASIS project?**

Answer Options	Response Percent	Response Count
Yes	11.5%	3
No	88.5%	23
<b>answered question</b>		26
<b>skipped question</b>		7

A similar question was also asked as question 21 in the users section.

**Question 17 (non-users): Are you aware that you can download OASIS records in XML or CSV for import into other systems?**

Answer Options	Response Percent	Response Count
Yes	20.0%	5
No	80.0%	20
<b>answered question</b>		25
<b>skipped question</b>		8

A similar question was also asked as question 22 in the users section.

**Question 18 (non-users): Having read the preceding questions, do you think that your fieldwork should be recorded in the local and national databases (HER, NMR etc) via the OASIS form**

Answer Options	Response Percent	Response Count
Yes	56.0%	14

<b>No</b>	24.0%	6
<b>Other (please specify) see Appendix 3</b>	20.0%	5
<b>answered question</b>		25
<b>skipped question</b>		8

**Other (please specify)**

1	<i>I'm sure altogether archaeology leaders do this</i>
2	<i>Much of my work to date has been based on using other people's data; the work on buildings on which I am currently engaged should be recorded in the relevant databases when completed</i>
3	<i>Possibly when it is better understood and trained</i>
4	<i>I would like to know who controls the data and who accesses it.</i>
5	<i>I use the reports for background for my research.</i>

**Question 19 (non-users): Tell us about your knowledge of the Forum for Information Standards in Heritage (FISH) interoperability toolkit**

Answer Options	Response Percent	Response Count
<b>I have never heard of the FISH toolkit</b>	80.0%	20
<b>I am aware of it but have never used it</b>	20.0%	5
<b>I would like to use it but find it too technical</b>	0.0%	0
<b>I already use it</b>	0.0%	0
<b>answered question</b>		25
<b>skipped question</b>		8

This question was also asked as question 23 in the users section.

**Question 20 (non-users): OASIS is occasionally used for building recording. Do you think that OASIS should include a bespoke section to record historic buildings information?**

Answer Options	Response Percent	Response Count
<b>Yes (record only)</b>	20.8%	5
<b>Yes (record and report)</b>	66.7%	16
<b>No</b>	12.5%	3
<b>Expand further... see Appendix 3</b>		3
<b>answered question</b>		24
<b>skipped question</b>		9

This question was also asked as question 26 in the users section.

**Expand further...**

1	<i>I'm sure it would be a useful resource for people with that interest</i>
2	<i>I'm not informed enough to comment</i>
3	<i>I cannot answer this question</i>

**Question 21 (non-users): Do you think that OASIS should include a bespoke section to record specialist archaeological information such as pottery or environmental reports etc**

Answer Options	Response Percent	Response Count
Yes (record only)	20.8%	5
Yes (record and report)	66.7%	16
No	12.5%	3
Expand further...		5
<i>answered question</i>		24
<i>skipped question</i>		9

This question was also asked as question 27 in the users section.

**Expand further...**

1	<i>Really means I don't know but insists I tick a box</i>
2	<i>I'm sure it would be a useful resource for people with that interest</i>
3	<i>I'm not informed enough to comment</i>
4	<i>I cannot answer this question</i>
5	<i>This would help speed up data retrieval and improve standardisation in records, giving us more ready access to the data we need.</i>

**Question 22 (non-users): Do you think that OASIS should record the full range of event types (from the EH event types thesaurus)?**

Answer Options	Response Percent	Response Count
Yes	62.5%	15
No	37.5%	9
Expand further... see Appendix 3		3
<i>answered question</i>		24
<i>skipped question</i>		9

This question was also asked as question 28 in the users section.

**Expand further...**

1	<i>Really means I don't know but insists I tick a box</i>
2	<i>I'm not informed enough to comment</i>
3	<i>I cannot answer this question</i>

**Question 23 (non-users): Do you think the successful transfer of a project archive to a museum and museum curation should be included in the OASIS workflow?**

Answer Options	Response Percent	Response Count
<b>Yes</b>	78.3%	18
<b>No</b>	21.7%	5
<b>Expand further... see Appendix 3</b>		9
<b>answered question</b>		23
<b>skipped question</b>		10

This question was also asked as question 30 in the users section.

**Expand further...**

1	<i>I think it is a possibility to make things processed in a collective way</i>
2	<i>I wouldn't trust Twm</i>
3	<i>getting our already full museums to take material may prove difficult and based on my experience trying to retrieve the results of previous excavations etc, some of this material gets lost</i>
4	<i>Really means I don't know but insists I tick a box</i>
5	<i>seems like a good incentive for completing projects on time</i>
6	<i>I'm not informed enough to comment</i>
7	<i>I cannot answer this question</i>
8	<i>Although I am not sure I fully understand this question I would like to see more archives and reports available to independent researchers like myself.</i>
9	<i>Somewhat tangentially this would allow a reasonable estimation of the scale of the problems facing museum archives in the near future.</i>

**Question 24 (non-users): Would you find it useful to be able to upload your projects in bulk into OASIS from your system (using an API)?**

Answer Options	Response Percent	Response Count
<b>Yes</b>	60.9%	14
<b>No</b>	39.1%	9
<b>answered question</b>		23
<b>skipped question</b>		10

This question was also asked as question 31 in the users section.

**Question 25 (non-users): Do you think that OASIS should be used to enable the upload of 'backlog' grey literature i.e. projects that predate current planning cases?**

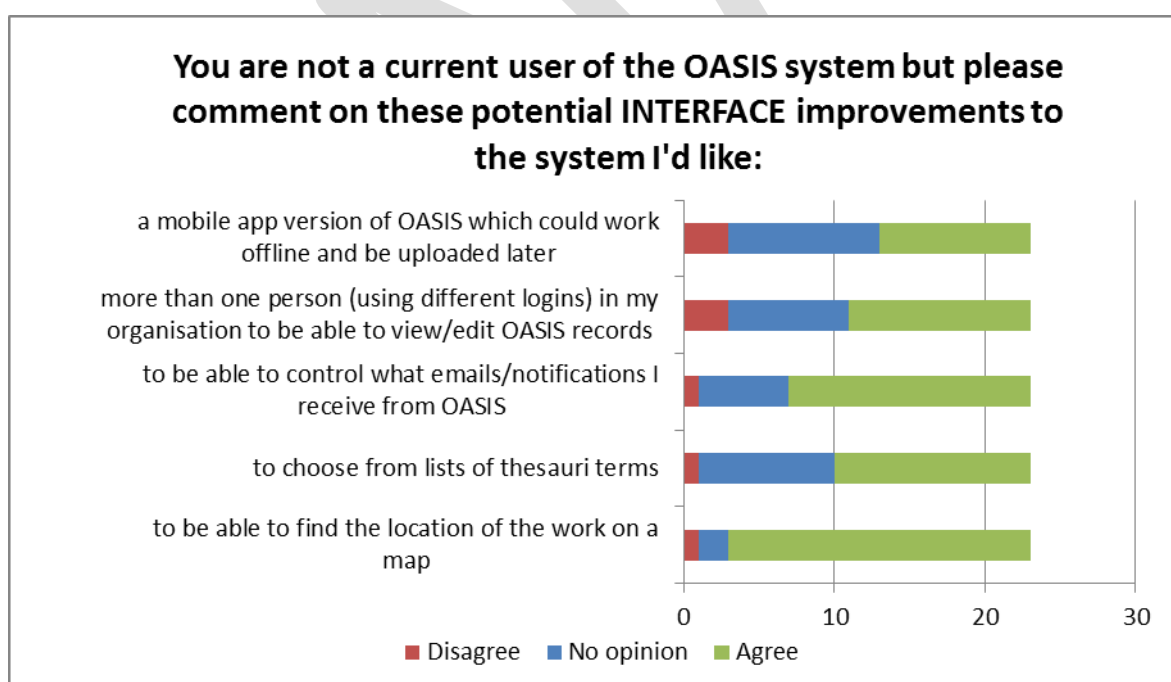
Answer Options	Response Percent	Response Count
Yes	87.0%	20
No	0.0%	0
Other (please specify) see Appendix 3	13.0%	3
<i>answered question</i>		23
<i>skipped question</i>		10

This question was also asked as question 32 in the users section.

**Other (please specify)**

1	<i>Really means I don't know but insists I tick a box</i>
2	<i>I'm not informed enough to comment</i>
3	<i>I cannot answer this question</i>

**Question 26 (non-users): You are not a current user of the OASIS system but please comment on these potential INTERFACE improvements to the system I'd like:**



Answer Options	Agree	No opinion	Disagree	Response Count
to be able to find the location of the work on a map	20	2	1	23
to choose from lists of thesauri terms	13	9	1	23

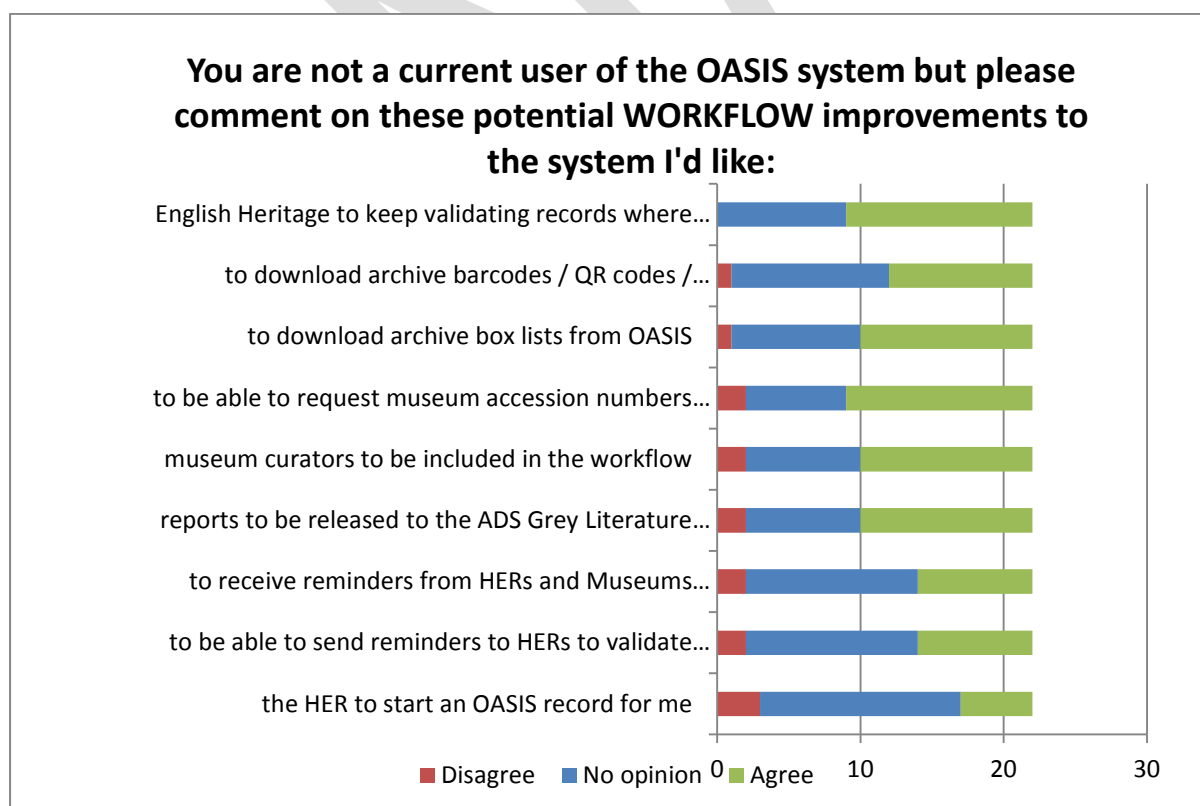
to be able to control what emails/notifications I receive from OASIS	16	6	1	23
more than one person (using different logins) in my organisation to be able to view/edit OASIS records	12	8	3	23
a mobile app version of OASIS which could work offline and be uploaded later	10	10	3	23
Other suggestions see Appendix 3				1
answered question				23
skipped question				10

This question was also asked as question 33 in the users section.

### Other suggestions

1 As stated previously an API would be vary useful.

**Question 27 (non-users): You are not a current user of the OASIS system but please comment on these potential WORKFLOW improvements to the system I'd like:**



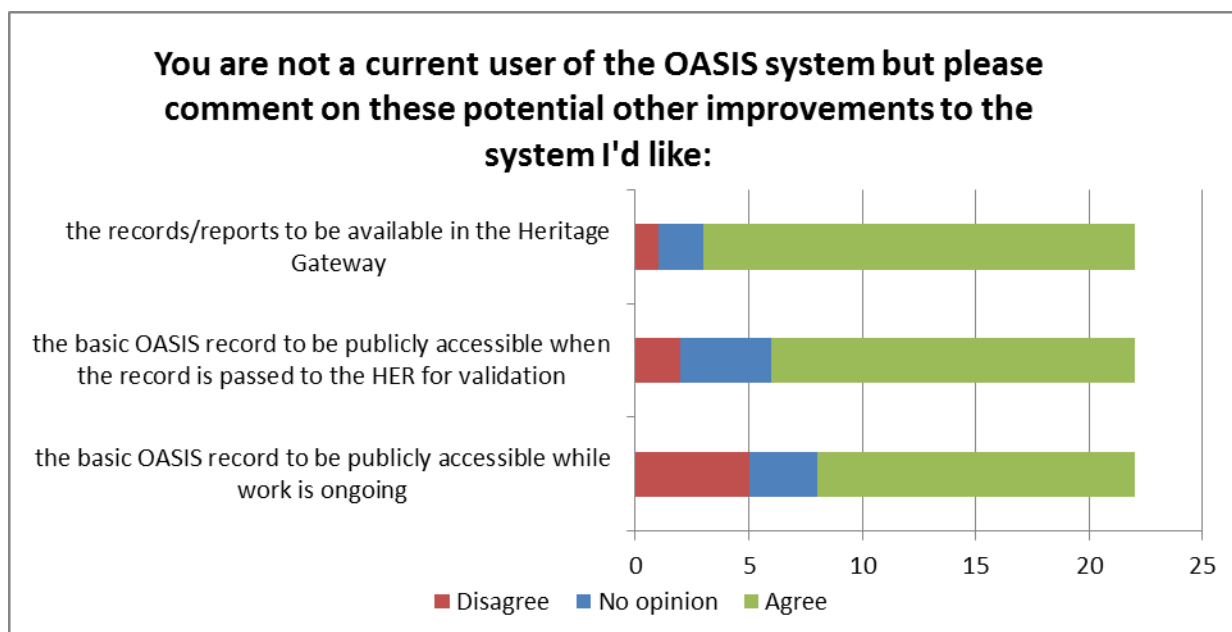
Answer Options	Agree	No opinion	Disagree	Response Count
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the HER to start an OASIS record for me	5	14	3	22
to be able to send reminders to HERs to validate records	8	12	2	22
to receive reminders from HERs and Museums about project completion	8	12	2	22
reports to be released to the ADS Grey Literature Library even if the HERs haven't validated them	12	8	2	22
museum curators to be included in the workflow	12	8	2	22
to be able to request museum accession numbers through OASIS	13	7	2	22
to download archive box lists from OASIS	12	9	1	22
to download archive barcodes / QR codes / scannable identifiers from OASIS	10	11	1	22
English Heritage to keep validating records where the HER cannot	13	9	0	22
Other suggestions				0
<i>answered question</i>				22
<i>skipped question</i>				11

This question was also asked as question 34 in the users section.

***Question 28 (non-users): You are not a current user of the OASIS system but please comment on these potential other improvements to the system I'd like:***



Answer Options	Agree	No opinion	Disagree	Response Count
the basic OASIS record to be publicly accessible while work is ongoing	14	3	5	22
the basic OASIS record to be publicly accessible when the record is passed to the HER for validation	16	4	2	22
the records/reports to be available in the Heritage Gateway	19	2	1	22
Other suggestions				0
<i>answered question</i>				22
<i>skipped question</i>				11

This question was also asked as question 35 in the users section.

**Question 29 (non-users): Keeping in touch about OASIS – we are trying to keep you up to date about OASIS, how can we best do that? (Tick all that apply)**

Answer Options	Response Percent	Response Count
Emails to OASIS email lists	72.7%	16
OASIS Blog	22.7%	5
Facebook	36.4%	8
Twitter	13.6%	3
Traditional publications	40.9%	9
The OASIS website	68.2%	15
A bi-annual survey	13.6%	3

<b><i>answered question</i></b>	22
<b><i>skipped question</i></b>	11

This question was also asked as question 37 in the users section.

***Question 30 (non-users): Have you had any training in OASIS?***

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	0.0%	0
<b>No</b>	100.0%	22
<b><i>answered question</i></b>		<b>22</b>
<b><i>skipped question</i></b>		<b>11</b>

***Question 31 (non-users): What training would you like to be available for OASIS?***

***(Tick all that apply)***

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>I would use online training videos</b>	63.6%	14
<b>I would like group workshops</b>	27.3%	6
<b>I would like individual training sessions</b>	4.5%	1
<b>I would like a manual available to download</b>	59.1%	13
<b>I would like a telephone/email helpdesk available</b>	18.2%	4
<b>Other (please specify) see Appendix 3</b>	18.2%	4
<b><i>answered question</i></b>		<b>22</b>
<b><i>skipped question</i></b>		<b>11</b>

This question was also asked as question 39 in the users section.

***Question 32 (non-users): The OASIS system allows heritage information to flow between interested parties in the heritage sector. Please tell us what you think the OASIS system could do to further this aim in your area.***

### **Responses**

1	<i>To record the use of a project's primary archive. It would be exceptionally useful to know basic info the digital projects that have made use of records held by the OASIS.</i>
2	<i>better publicity and wider scope to use it in archive research</i>
3	<i>To improve publicity so we know your there</i>

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4	<i>Nothing in particular although I have found searching is sometimes difficult (but that might just be me)</i>
5	<i>Use information and analysis already gathered to influence interpretation of buildings</i>
6	<i>i think i need to learn more about oasis and try to use it before i can answer this question</i>
7	<i>Until this survey I had never heard about OASIS!</i>
9	<i>I'm not sure yet.</i>
10	<i>nothing</i>
11	<i>A monthly newsletter via email.</i>
12	<i>More advertising and training</i>
13	<i>Centralise information in a standard format</i>
14	<i>I have only developed an interest in archaeology since I retired so that I have no great motivation than to read about excavations and assist at digs. My responses would be entirely different if I was involved in archaeology as a career</i>
15	<i>I'm not informed enough to comment</i>
17	<i>I do not know, I only hope that is not as blinkered as the professional archaeologists that I have met.</i>
18	<i>I already find it useful enough</i>
19	<i>Unable to offer meaningful commentary</i>
20	<i>I'm 78 - retired - and I don't think much about the 'future'</i>
21	<i>Further dissemination of the aims and purpose of OASIS within the community archaeology/local history sector.</i>

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A similar question was also asked as question 42 in the users section.